



Seniors Rights Service

Legal | Advocacy | Information





Disclaimer

- The information being given today IS NOT LEGAL ADVICE nor is it intended to replace legal advice
- For legal advice you should consult a solicitor



Seniors Rights Service

ACCPA Conference 2023

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What Quality Care Means to Consumers





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EVERYTHING





Quality of Care = Quality of Life

- A voice
- Safety
- Being involved



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A Voice





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Safety





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Involvement





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What quality care means

Dignity and Respect





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