

**ACCPA**  
Aged & Community Care Providers Association

# WA STATE CONFERENCE

## Driving Quality Care

28-30 June 2023,  
Crown Perth

[conference.accpa.asn.au](http://conference.accpa.asn.au)

# CONFERENCE PROGRAM

**HESTA**



**CareBridge**



In the aged care sector, we've been managing change for some time, but do we really know how to adjust in order to remain competitive and financially sustainable, and have we positioned ourselves to drive the highest level of excellence in care? The most important step towards remaining viable, is to understand how to successfully adapt to a new environment.

The 2023 ACCPA WA State Conference, 'Driving Quality Care', is designed to equip leaders with the skills and insight they need to navigate new regulations and new expectations, to embrace the new normal and not just survive but thrive. At this conference, you'll find out the current state of play and gain insight into the impact of new reforms. You'll discover what innovation means for your organisation and why it will be essential for moving forward. You'll be able to determine what excellent care looks like for you and what you need to do now, to deliver it. With outstanding speakers, panel sessions and provider showcases, we're looking forward to helping you be your best.

### DAY ONE - Wednesday 28 June

2.00pm	Welcome & Opening of Conference	Liz Behjat, State Manager WA, ACCPA
2.10pm	Welcome To Country	Sharon Wood-Kenney, Executive Cultural Navigator Consultancy South West Kinships Cultural Immersions Co-design Community Engagement Lead
2.20pm	Platinum Sponsor Address	Ben Brackley, Business Relationship Manager, HESTA
2.25pm	Using the Adaptability Quotient to Drive Quality Care	Tane Hunter, Co-Founder, Future Crunch
3.25pm	Afternoon Tea	
3.55pm	What Does Excellent Care Look Like & What Do We Need to Deliver It?	Facilitator: Tom Symondson, CEO, ACCPA Clare Grieveson, CEO, SCC WA Jackie Dillon, CEO, Residency by Dillons Professor Catherine Stoddart, CEO, Brightwater David Cox, Managing Director, Curtin Heritage & Shine Community Care
4.55pm	Close of Day One	Liz Behjat, State Manager WA, ACCPA
5.00pm	Welcome Reception	
7.00pm	Optional Networking Dinner	Ray Glickman, Board Chair, CareBridge

## DAY TWO – Thursday 29 June

8.45am	Welcome to Day Two	Liz Behjat, State Manager WA, ACCPA
8.50am	ACCPA CEO Address	Tom Symondson, CEO, ACCPA
9.25am	Government Reform Update	Eliza Strapp, Department of Health & Aged Care
10.05am	Aged Care Quality & Safety Commission Update	Janet Anderson PSM, Aged Care Quality and Safety Commissioner
10.30am	Morning Tea	
11.00am	Concurrent Sessions	
<b>Concurrent Topic One – Residential Care</b>		
11.00am	Minister's Aged Care Advisory Panel	Simon Millman MLA, Parliamentary Secretary to the Minister for Health, Member for Lawley, ALP
11.30am	24/7 RN & 200 Care Minute Requirements	Ky Ly, Funding Services Manager, Health Generation
12.00pm	Star Ratings & Quality Indicators	Andrew Farmer, Partner, Mirus Australia
<b>Concurrent Topic Two – Home Care</b>		
11.00am	Steering Home Care into the Future	Michelle Jenkins, ACCPA Board Member
11.30am	Understanding Home Care Expenditure in a Changing Regulatory Environment	Anita McStay, Home Care Advisor WA/SA/NT, ACCPA
12.00pm	Improving the Experience for the Home Care Workforce	Stephanie Buckland, CEO, Amana Living
<b>Concurrent Topic Three – Retirement Living</b>		
11.00am	Legislation Update – process to date & where we are headed	Penny Lipscombe, Director Legislation and Policy Consumer Protection Department of Mines, Industry Regulation and Safety
11.30am	Repurposing Unused Stock	Lee Rosetto, WA Chair, Housing All Australians
12.00pm	Opening the Discussion about Death & Dying	Professor Samar Aoun, Perron Institute Research Chair in Palliative Care, University of Western Australia
12.30pm	Lunch	

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Workforce		
2.00pm	Finding Your Workforce – Think Like A Recruiter	Geraldine Ellis-Maguire, General Manager Member Relations, ACCPA
2.30pm	Aged Care Workforce Economy	Cassandra Winzar, Chief Economist, CEDA
3.00pm	Industrial Relations – Work Value Case / Secure Jobs, Better Pay Bill	Rosemary Roach, Partner, Hall & Wilcox
3.30pm	Afternoon Tea	
4.00pm	What Quality Care Means to Consumers	Christine Allen, CEO, COTA Western Australia Louise Forster, CEO, Advocare
4.30pm	Cultural Responsive Experiences from an Aboriginal Perspective	Sharon Wood-Kenney, Executive Cultural Navigator Consultancy South West Kinships Cultural Immersions Co-design Community Engagement Lead
5.00pm	Close of Day Two	
6.30pm	Pre-Dinner Drinks	
7.00pm	Conference Dinner	



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## DAY THREE – Friday 30 June

8.55am Welcome to Day Three Liz Behjat, State Manager WA, ACCPA

### Maintaining Quality Care

9.00am Financial Sustainability for the Aged Care Sector Cam Ansell, Managing Director, Ansell Strategic

9.30am Meeting the requirements of the reform agenda Amber Crosthwaite, Partner, Lavan

10.00am Thinking beyond recruitment - Onboarding and EX to set staff up for success Laura Sutherland, Director & Founder Above & Beyond Group | 3D Recruit

10.30am Morning Tea

### Governance & Risk

11.00am Advisory Boards & the Role They Play in Ensuring Quality Care Cynthia Payne, Managing Director, Anchor Excellence

Lynn Bailey, Advisory Board Centre  
Dmitry Shibanov, Director, SMPLS INNOVATION

12.00pm What are the Risk Factors that you should be considering Kim Gilbert, Director, Zenith Insurance  
Mitesh Ramji, Partner, Grant Thornton  
Andrew Dunjey, Corporate Relationship Executive, CBA

12.30pm Lunch

### Innovation

2.00pm Media Engagement Cania Tan-Van Baren, Director Corporate Affairs, Cannings Purple  
Molly Cooke, Consultant, Cannings Purple

2.30pm Taking VR to the next level Steve Pretzel, CEO, TADWA

3.00pm Vacant Beds – A better way for aged care placement  
Facilitator: Di Darmody  
Kate Gatti, Executive Director, Health Department WA  
Kayla Calladine, Executive Director Intergovernmental Relations and Strategic Program Support  
Strategy and Governance Division, WA Department of Health  
Allie Adamson, Product Owner, Vacant Beds

3.30pm Conference Close Liz Behjat, State Manager WA, ACCPA

3.45pm Afternoon Tea